



Accessibility statement

This accessibility statement applies to the website Goudhurst-pc.gov.uk. This website is run by Goudhurst Parish Council.

We want as many people as possible to be able to use this website.

For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website are not fully accessible:

- most older PDF documents are not fully accessible to screen reader software
- live video streams do not have captions

Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- email clerk@goudhurst-pc.gov.uk
- call 01580 212552

We'll consider your request and get back to you in 5 days.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, email: clerk@goudhurst-pc.gov.uk.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Contacting us by phone or visiting us in person

Unfortunately, we do not provide a text relay service for people who are D/deaf, hearing impaired or have a speech impediment. We can, however, use a mediated text relay service if one is provided by person calling.

If you contact us before your visit we can arrange a British Sign Language (BSL) interpreter through Kent County Council Sensory Services or you can call ahead and book them directly on **03000 418100** or email sensoryandautism@kent.gov.uk.

Find out how to contact us <https://goudhurst-pc.gov.uk/contact/>

Technical information about this website's accessibility

Goudhurst Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

This website is fully compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard.